



Dear Members,

I hope that you and your families enjoyed a wonderful Holiday Season and all the ABC staff and myself are looking forward again to your stay with us in the New Year. Theresa Britten, our Front Desk Manager and her staff will be there to greet you with the usual warm welcome.

Right now we are in the midst of our Carnival Season here in Aruba. Members and guests who are visiting our Resort this time of the year also get to celebrate this very festive time and enjoy the beautiful Carnival Parades that rank among the top five ones in the world. This year our main parade is on February 14th, a Valentine gift to our visiting guests.

I invite you to view the resale weeks listing on our ABC website , consisting of member owned weeks and a total of 88 weeks that are currently owned by the Association in case you want to purchase or extend your weeks of enjoyment here at ABC.

For further information, please contact our Resale or Executive Offices at resales@arubabeachclub.net or execoff@arubabeachclub.net .

If one year you are unable to use your timeshare week(s), or have not listed with RCI or II or are not sending guest(s) down to use your timeshare week, we recommend you not to leave your unit(s) unoccupied. Please be reminded that in this case the no –show energy surcharge will be applied to your account with us (Superior unit \$8.90, Royal and Deluxe \$10 per room night). In order to avoid this charge, we encourage you to list your unit(s) with us in our Rental Program at least 30 days before the start of your week(s). Ida Piternella, our Reservations Department Coordinator will do her utmost to rent the unit and if rented you, the owner will receive 70% of the total rental revenue and 30% will remain as an income for your Club.

For further information, please contact our Reservations Department or Executive Office at reservations@arubabeachclub.net or execoff@arubabeachclub.net .

It would have been ideal that the Association owns one week in each unit for regular maintenance as most Timeshare Resorts do. Although at ABC this is not the case, Management and our Maintenance Department have a preventive maintenance program in place and we do our utmost to maintain the units in best condition possible. At times however, we would need your cooperation and understanding for any emergency repairs that could arise in a unit during your stay at the resort. If not possible to perform the work while the member(s)/guest(s) are in the unit, we would need to relocate these member(s)/guest(s) to another unit that is vacant then, which unit may also not be of the same room type owned or in use then.

Painting the rooms however, remains a very difficult part of our preventive maintenance program, especially with a yearly average occupancy as high as 85%, and most units owned and occupied all year round.

Management has been receiving many compliments from our members on our well maintained gardens. Please help us keep our gardens and premises in their present good condition by not feeding the iguana's, birds and cats.

As we surely care about our fauna, we will try to move them in so far as possible to a more appropriate environment.

On request of our members, our Board of Directors has reduced the charge for the use of Barbeque grills to US\$7.00 per time, with a maximum of three hours. Same reservation procedures apply.

More good news for you about Food & Beverage at ABC. Happy Hour prices will be maintained during the Karaoke night at the Tortuga Bar on Tuesdays from 7:00 p.m. to 10:00 p.m.

Some hidden singing talents have already been discovered among our members, so join us as you can also be one of them.

During our 4:00 to 6:00 p.m. Happy Hours, hot trays of snacks are served at the bar. Our live entertainments during Happy Hours vary from Caribbean music by our popular steelpan player Anthony on Sundays to Latin American Salsa and Merengue music by Carlos Olarte and his band on Mondays and Fridays, or bring back sweet memories with our 50's, and 60's singer Lenny on Wednesdays and Amado Rosina on Thursdays.

Our Food & Beverage operator Mr. Roy Leitch is working on introducing more "goodies" for our members and guests.

As we are a low traffic area, our Concessions count on the support of our in-house members and guests to sell and make profit. They offer a variety of nice resort wear, souvenir items as well as good quality silver jewelry. Our Spa also provides an ample choice of special body treatments and massages as well as manicure/pedicure. The Mini Market has a variety of food items and if you have a request for items they do not carry, do not hesitate to share it with the mini market attendants or bring it to our attention in the executive office. The owner of the mini market will make sure to provide you with this special item.

The rental portion received from these concessions reduces your maintenance fees by as much as \$25.00, so let's make them your favorite shopping places during your stay at your "Home away from Home".

Until next month again, when I will be sharing more news with you.

Looking forward to have you with us again and make your vacation special!

Warm regards,

Farida Mansur
General Manager